

## What is HEAT?

**HEAT stands for Housing Early Application Tool.** Navy Housing has developed HEAT to assist Sailors and their families in applying for housing Navywide. HEAT allows Sailors and their families to apply for housing at one or more locations before or after they receive their PCS orders.

The launch of HEAT allows the Sailor to tap into their DEERS record, creating an easy user experience. Spouses can use the application as well, needing only minimal information about their Sailor.

HEAT will be launching  
19 December 2011 for five  
pilot sites: NAVSTA Rota,  
NAF Atsugi, Naval Complex  
San Diego, NAVBASE Kitsap  
and NAVSTA Mayport.

Look for HEAT to be launched  
Navywide in 2012!

## HEAT Frequently Asked Questions (FAQs)

**Q. Is it necessary to use HEAT on a government computer?**

A. You can access and use HEAT from ANY computer. You do not need a government computer or a CAC to use it. All you need is the social security number of the Service member.

**Q. Is HEAT secure?**

A. HEAT meets all DoD requirements for protection of your privacy and personal information.

**Q. Who can use HEAT?**

A. Active duty military personnel with dependents and their spouses.

**Q. Can single Sailors without dependents, or civilian personnel entitled to military housing use HEAT?**

A. Not at this time. Single Sailors and civilian personnel are encouraged to contact the Housing Service Center (HSC) at any installation in which they are interested, at any time. You can find your installation's HSC at [www.cnic.navy.mil/HousingQuickReference](http://www.cnic.navy.mil/HousingQuickReference).

**Q. I don't have my orders but I know where I'm going. Can I use HEAT?**

A. Yes! Service members or their spouses may use HEAT at any time to request information about housing or to check on their eligibility for Navy or privatized housing.

**Q. Does HEAT allow the Service member to select the type of housing they want?**

A. This is not a current feature. It will be added in a later phase.

**Q. Can Service members apply to more than one Installation?**

A. Yes, you may submit HEAT applications to as many installations as you like. You will be contacted by, and receive information from, each site.

**Q. Does using HEAT place a Service member on the Housing wait list earlier or in a higher spot?**

A. No. Position on the Housing wait list is determined by regulations based on Service member housing priority and detachment date from current duty stations. HEAT allows Service members to make earlier contact, complete their application and, after receiving orders, be placed on the wait list.

